



QUEST 2025

HAVEN ATTENDEE CALL



HAVEN POC



MATT WANNER
ROOMING



MOLLY THAMES
TRANSPORTATION

HAVEN RESORT





ROOMS

I 1001 - 1308 (Serenity Club)	V 5001 - 5315 (Serenity Club)
II 2001 - 2322	VI 6001 - 6317
III 3001 - 3319	VII 7001 - 7312 (Serenity Club)
IV 4001 - 4310 (Serenity Club)	VIII 8001 - 8315 (Serenity Club)



GROUND FLOOR

- | | | |
|--------------------------------|------------------------|------------------------------|
| 1 Flavours | 10 MySenses Spa | 19 Vora Deck |
| 2 Vora Mar Grill | 11 Bridal Suite | 20 Main Garden |
| 3 Vistas Snack Bar | 12 Tour Desks | 21 Social Garden |
| 4 Mistral Snack Bar | 13 Sunrise Terrace | 22 Fire Pit |
| 5 Havens Pool | 14 Docks Pool Bar | 23 La Ceiba Garden |
| 6 Signature Pool | 15 Restrooms | 24 Temazcal |
| 7 Jacuzzi | 16 Hospitality Showers | 25 Tahani Restaurant |
| 8 Tennis and Basketball Courts | 17 OM Garden | 26 Serenity Club Pool Area |
| 9 Gym | 18 Water Sports Center | 27 Serenity Club swim-up bar |

1ST FLOOR

- 28 Serenity Club Lounge
- 29 Check-In
- 30 Haven Bar
- 31 Mocaccino Coffee Shop
- 32 Serenity Club Lounge Check-In
- 33 Moons Cabaret
- 34 Shops
- 35 Wedding Showroom
- 36 Motor Lobby
- 37 Restrooms

2ND FLOOR

- 38 Limes Bar
- 39 Satsu
- 40 Agua Bendita
- 41 Olíos
- 42 Sunset Terrace
- 43 Serenity Club Gym

CHECK-IN

Upon arrival, please check in with the Haven front desk on the 1st Floor before making your way to POWER's Private Check-In.

At POWER's Private Check-In, you will receive your Quest Swag & your Quest wristband(s).

Your Quest wristband will grant you access to Moon Palace Sunrise, Festival Grounds, and our Shuttle Transportation.

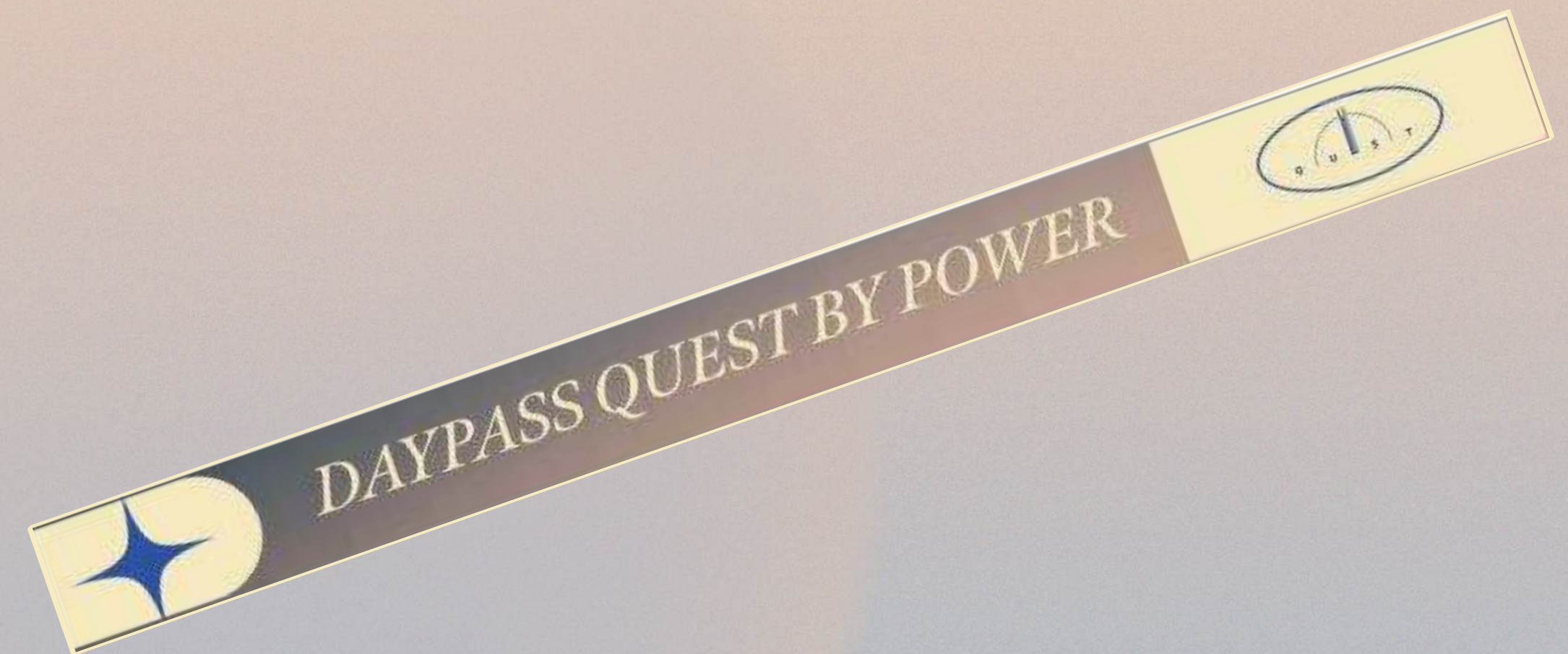
You are **required** to wear this for the duration of your stay.

WRISTBANDS



HAVEN

This wristband will be the key to your room at Haven and resort access



MOON PALACE

This wristband will be the key to our festival & shuttle transportation

***IMPORTANT:** If you lose either wristband, you will be responsible for the cost of your stays*

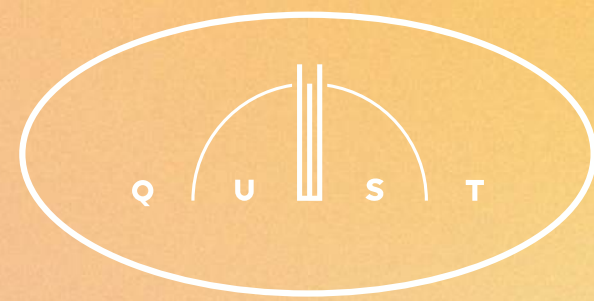


HAVEN APP

Scan the QR code or
click **THIS LINK** to access
Haven's Web Application!



TRANSPORTATION

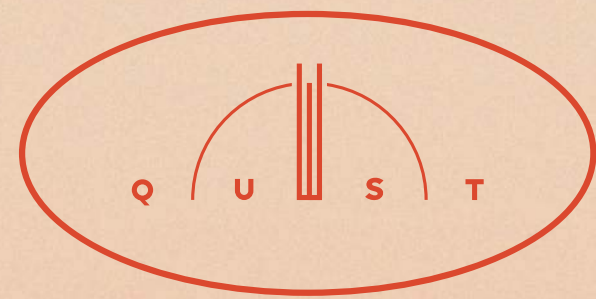


AIRPORT ARRIVAL

When you arrive at the Cancun airport,
keep a lookout for the **HAVEN** sign
(pictured right) once you exit the airport.

When in doubt, follow any POWER sign you
see and communicate with Edge that you
are a Haven attendee!



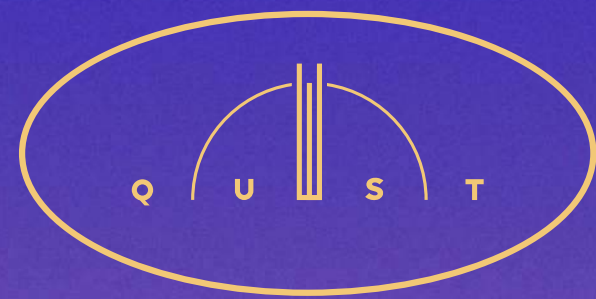


CHECK OUT

- Transportation will pick you up right outside the **Haven Lobby** to take you to the CUN airport.
- Departure times will be posted in your Haven Connect room
 - Please be sure your flight information is 100% correct in your Nitro sign-up!
- You can check out as normal at the Haven lobby before heading to the airport!

*MOON PALACE
SUNRISE
ACCESS*

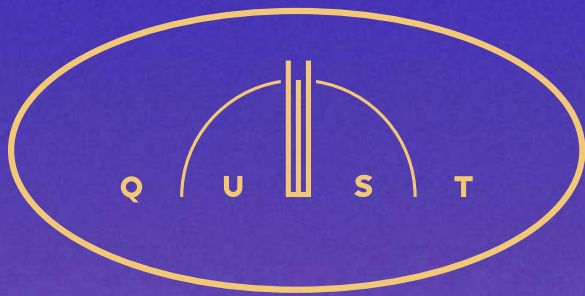




SHUTTLES

POWER will provide transportation to & from Moon Palace
Sunrise to give you access to our festival grounds.

Shuttle times will be posted in your
Quest '25: Haven Rooming Connect room!



Here is an **example** of a shuttle schedule that would be posted in the Haven Connect Room!

Quest '25: Haven Rooming

Yesterday

Matthew Wanner

2:56pm

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Matthew Wanner

2:57pm

Hellooooo Quest Attendees! 🙌

Welcome to the official Quest Connect Room for everyone that will be staying at the beautiful Haven Riviera Res

Tomorrow at 12:00PM EST, we will be hosting a ****MANDATORY**** Zoom Call to review everything you need to k
prepared and comfortable navigating your Quest experience before your travels next week!

If you cannot attend, please notify your VP immediately for next steps. See you All tomorrow!

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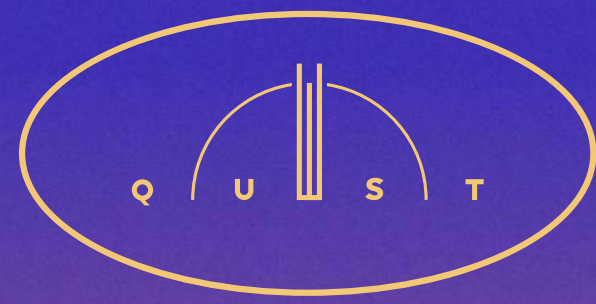
PICK UP SPOT	ARRIVAL TIME	DEPART TIME	DESTINATION	BUS
Haven	12:30 PM	12:45 PM	Sunrise	SUN
Sunrise	1:00 PM	1:15 PM	Haven	SUN
Haven	1:45 PM	2:00 PM	Sunrise	SUN
Sunrise	2:15 PM	2:30 PM	Haven	SUN
Haven	3:00 PM	3:15 PM	Sunrise	SUN
Sunrise	3:30 PM	3:45 PM	Haven	SUN
Haven	4:00 PM	4:15 PM	Sunrise	MOON
Haven	4:15 PM	4:30 PM	Sunrise	SUN
Sunrise	4:30 PM	4:45 PM	Haven	MOON
Haven	5:15 PM	5:30 PM	Sunrise	MOON
Sunrise	5:45 PM	6:00 PM	Haven	MOON
Haven	6:30 PM	6:45 PM	Sunrise	MOON
Sunrise	7:00 PM	7:15 PM	Haven	MOON
Haven	7:15 PM	7:30 PM	Sunrise	STAR
Haven	7:45 PM	8:00 PM	Sunrise	MOON
Sunrise	7:45 PM	8:00 PM	Haven	STAR
Sunrise	8:15 PM	8:30 PM	Haven	MOON
Haven	8:30 PM	8:45 PM	Sunrise	STAR
Haven	9:00 PM	9:15 PM	Sunrise	MOON
Sunrise	9:00 PM	9:15 PM	Haven	STAR
Haven	9:45 PM	10:00 PM	Sunrise	STAR
Sunrise	10:15 PM	10:30 PM	Haven	STAR
Haven	11:00 PM	11:15 PM	Sunrise	STAR
Sunrise	11:30 PM	11:45 PM	Haven	STAR
Haven	12:15 AM	12:30 AM	Sunrise	STAR
Sunrise	12:45 AM	1:00 AM	Haven	STAR
Haven	1:30 AM	1:45 AM	Sunrise	STAR
Sunrise	2:00 AM	2:15 AM	Haven	STAR





COMMUNICATION





COMMUNICATION

- **HAVEN CONNECT ROOM**

- Please be sure to regularly check Connect for all updates via the Official Haven Connect Room!
 - All other Quest Announcements can be found in the main Quest 2025 Connect room.

- **QUEST NITROSITE**

- You and your guest can access more Haven information by clicking [THIS LINK!](#)

- **HAVE A QUESTION? SUBMIT A PX TICKET!**

- Please allow us 24 - 48 hours to respond!



THIS IS

QUEST

THANK YOU!

